

The Dorset Cart Company

The Legal Stuff

Deposits and Payments

A non-refundable deposit is required to secure your booking. Once this has been received into our account either through bank transfer, paypal or cash your chosen date will be secured. The cost of the deposit is dependant on hire type, but will be 50% of the total cost. We require full remaining payment no later than two week before your event. If you book us with two weeks or less before your date then we require payment in full. If there is any damage to the cart or the items with it then an amount of £125 will be chargeable to you the customer. Costs on the website are set to change as per the industry market, however any price we "The Dorset Cart Company" agrees with you is not subject to change and we will honour this. We offer no refunds in the event of a cancellation apart for in extreme circumstances which is at the discretion of The Dorset Cart Company however this is not a guarantee nor binding. This is non negotiable, so please make sure you can commit to our terms of business before your booking.

What We Need

Where possible an electricity supply would be required if you wish to have the hot chocolate cart or chilled produce or even lights with your cart.

A flat surface and sufficient access to the venue before and after the event is also required.

You can find the cart measurements on 'Our Fleet' webpage.

The cart dismantles and is put up in stages however it is your responsibility to make sure that once erected there is enough space for it and the props, so please check with your venue.

Please also ensure there is somewhere for our vehicles to park safely and legally at the venue whilst we put up and dismantle the cart. The delivery and collection of the cart are included in the prices on the website, please allow us to have adequate time to set up and remove the cart and props, we will where appropriate liaise with the venue and yourselves.

Glass Hire

We can gladly provide glass hire for your event, however there is a £1 breakage/loss charge.

Some venues apply a "a no glass" policy if this is the case then we will provide alternative glasses.

Allergens

Celery, Cereals containing gluten - including wheat, rye, barley and oats, Crustaceans, Eggs, Fish, Lupin, Milk, Molluscs, Mustard, Tree Nuts, Peanuts, Sesame Seeds, Soybeans, Sulphur Dioxide and Sulphites.

Whilst everything is done by our suppliers to minimise allergens The Dorset Cart Company cannot guarantee that any of the above items are not present where the products are made. Enclosed in the cart will be an allergens list for each product we provide and has been given by the producers of the food.

Please let us know if there is any one with a severe allergy so we can inform our suppliers.

Whilst everything will be done to provide you with all the ingredients it is down to the individual to make sure they have read and understood the allergen pack available with the cart.